

## Message

**From:** Rhines, Dale [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=469A919F86CF4F94AE3710AE6B4B18C6-RHINES, DAL]  
**Sent:** 1/10/2020 3:31:03 PM  
**To:** Dye, Jeffrey O [Jeffrey.O.Dye@wv.gov]  
**Subject:** RE: [External] Informal Resolution Information

Jeff,

If you are around today, I can give you a call and provide some answers to your questions.

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**From:** Dye, Jeffrey O <Jeffrey.O.Dye@wv.gov>  
**Sent:** Friday, January 10, 2020 9:18 AM  
**To:** Stein, Jonathan <Stein.Jonathan@epa.gov>  
**Cc:** Rhines, Dale <rhines.dale@epa.gov>; O'Lone, Mary <OLone.Mary@epa.gov>; Isales, Daniel <Isales.Daniel@epa.gov>; Wandling, Jason E <Jason.E.Wandling@wv.gov>; Monson, Mahri <Monson.Mahri@epa.gov>; Bell, Aaron L. <Bell.Aaron@epa.gov>; Pantziris, Jack <Pantziris.Jack@epa.gov>  
**Subject:** RE: [External] Informal Resolution Information

Jonathan--

We are currently developing a response to the Request for Information that Mr. Rhines sent to us last month.

However, after multiple discussions within our department, we are hoping to gain some additional insight into what the informal resolution process looks like, what the ECRCO will ask of us in order to come to such a resolution, and what steps we should take to get the ball rolling in that direction. We have looked at some of the examples from the link you provided us below and we believe it may be best for us to take similar action.

We certainly do not want to jeopardize our relationship with the EPA and we are interested to learn what actions ECRCO believes we need to take to address the allegations of this complaint and to achieve compliance with EPA's rules.

Thank you for your help,

Jeff

Jeffrey Dye  
 WV Department of Environmental Protection  
 Legal Services  
 Telephone 304-926-0499 Ext. 1454  
 Fax 304-926-0461




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**From:** Stein, Jonathan <Stein.Jonathan@epa.gov>  
**Sent:** Monday, November 18, 2019 2:26 PM  
**To:** Wandling, Jason E <Jason.E.Wandling@wv.gov>; Dye, Jeffrey O <Jeffrey.O.Dye@wv.gov>  
**Cc:** Rhines, Dale <rhines.dale@epa.gov>; O'Lone, Mary <OLone.Mary@epa.gov>; Isales, Daniel <isales.daniel@epa.gov>;

Monson, Mahri <[Monson.Mahri@epa.gov](mailto:Monson.Mahri@epa.gov)>; Bell, Aaron L. <[Bell.Aaron@epa.gov](mailto:Bell.Aaron@epa.gov)>; Pantziris, Jack <[Pantziris.Jack@epa.gov](mailto:Pantziris.Jack@epa.gov)>

**Subject:** [External] Informal Resolution Information

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Hello Jason and Jeff –

As follow-up to our call, as Dale mentioned, we have many examples of informal resolutions on our website. To save you time in tracking those down, they can be found at <https://www.epa.gov/ogc/external-civil-rights-compliance-office-new-developments>. Additionally, using that context, below are a few examples of how some of EPA's recipients are currently implementing the procedural safeguards to provide information on their websites to the public:

Port of Oakland (CA) - <https://www.portofoakland.com/civil-rights-policies-procedures/?rights-lang=english>

City of Rochester (NY) - <https://www.cityofrochester.gov/TitleVI/>

Maricopa County Air Quality Management District (AZ) - <https://www.maricopa.gov/1514/Nondiscrimination-ProgramNo-Discriminaci>

Orange County (NC) - <https://www.orangecountync.gov/1757/Legal-Notices>

Georgia Department of Agriculture (GA) - <http://www.agr.georgia.gov/title-vi.aspx>

Best Regards,

Jonathan M. Stein

Attorney Advisor

Office of General Counsel – External Civil Rights Compliance Office

U.S. Environmental Protection Agency

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